

PLUMBWELL HEATING

Supporting the heart of the home

The Dairy, Beech Estate, Netherfield Hill, Battle, East Sussex. TN33 0LL

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New Customer Policy

Our company has a process in place where, to assist you and give you a better service we need the following information (*if you do not have all the required details available, please contact us*).

- Appliance make and model (*attach a couple of pictures if possible*)
- Who installed it and when (*if known*)
- Who has serviced it in the past (*please send in service history*)
- Building control registration certificate (*if installed after 2005*)
- Copies of the relevant installation certificates

Oil = CD10 Cert

Gas = Gassafe Cert

Solid Fuels = Hetas Cert*

* For solid fuel appliances we will need a chimney sweep certificate.

Customer Contact Details

Name:

Phone Number:

Address:

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Email Address:

What we need from you

Include a picture of the appliance.



If there are any queries regarding flues etc. then please send a picture showing the side of the house including the chimney.